



# ACCELERATION PROGRAM SUCCESS POINTS

Fast-Track Your Success

## EASY TO EXECUTE

Our Acceleration Program is designed to significantly enhance your experience with Wind River®. With our Gold and Platinum plans, you get success points that will expedite your business goals with proactive support, training, and experienced partners. Your Customer Success Manager will work with you to accelerate the return on your software investment, making your success a priority.

Success points are nontransferable and expire at the end your subscription.

## FLEXIBILITY ACROSS YOUR LIFECYCLE

Understanding that your program may have specific needs, Wind River is here to partner with you across all phases of your lifecycle. Our Acceleration Plans are the foundation for your success, providing flexibility where you need it via add-ons for products, training, services, and support.

## Success Points

Type	Title	Description	Duration	Remote/ Onsite	Success Points	
<b>Quickstart</b>	Essentials Quickstart	Get up and running quickly with installation, orientation, and configuration; deployment considerations, licensing; tips and tricks.	Up to 4 days	Both	70	
	Expert Quickstart	Includes Essentials Quickstart and, depending on technology: architecture review, local or end-to-end testing of the installed solution; troubleshooting and debugging, technology whiteboard discussions; operation and workflow analysis best practices; advanced topics.	Up to 8 days	Both	100	
<b>Training</b>	Private Training	Interested in a class dedicated to your team's needs? Both standard and tailored training courses are available via either in-person or live remote delivery.  You can schedule a class from our extensive catalog of professionally designed courses at <a href="https://education.windriver.com/lmt/windriverlogin.login?site=windriver">education.windriver.com/lmt/windriverlogin.login?site=windriver</a> .	2 days	Both	Up to 6 students: 57	
						Up to 12 students: 100
						Up to 16 students: 125
			3 days	Both	Up to 6 students: 75	
						Up to 12 students: 117
						Up to 16 students: 133
			4 days	Both	Up to 6 students: 100	
						Up to 12 students: 138
						Up to 16 students: 149
			5 days	Both	Up to 6 students: 115	
						Up to 12 students: 160
						Up to 16 students: 169
	Public Training	Our public training forum allows individual engineers to join a class of participants from other companies in a standard training course. Check out the <a href="#">public course schedule</a> for availability.	2 days	Both	8	
			3 days		11	
			4 days		15	
<b>Support</b>	Onsite Support	Onsite support or coaching assistance delivered to the designated site.	2 days	Onsite	35	
	Onsite Support – Expedited	Immediate onsite support with less than 1 week notice.	2 days	Onsite	50	
<b>Mentoring</b>	Expert Mentoring	Wind River Mentoring consists of assistance and coaching delivered by Wind River engineers to help you integrate Wind River solutions into your environment. It includes tools usage best practices; development workflow analysis and best practices; technology whiteboard discussions; project design and planning, including deployment and remote support; debugging assistance as long as there is no deliverable of code; and hands-on coaching after a Wind River training class.  Remote mentoring can be used in blocks of 4 hours or more.	24 hours	Remote	34	
			2 days	Onsite	35	
<b>Other</b>	Expert Engagement: Build Your Own	Build your own. Your CSM will help you define your program.	TBD	Both	TBD	