WIND RIVER STUDIO SERVICES
DEPLOYMENT STARTER PACKAGE

The Deployment Starter services package focuses on deployment and orchestration of the pilot deployment of the solution in the field.

WHAT WE OFFER

This package is limited to a duration of eight (8) weeks. The duration can be extended via the Change Control Process.

1 Automation

Wind River to work with the selected third-party (hardware and application) vendors to collaborate on the development of the orchestration and automation artifacts for the deployment of the clusters to assist Customer with respect to the following:

- Updating of HLD/LLD documents for production
- Provision of automation blueprints, scripts, and MoPs
- Consideration/review of the above items and guidance on the optimal software portfolio (design with the orchestrator in mind)
- Transfer of knowledge to Customer engineers during the development of the automation components

2 FNI Support

Wind River to assist Customer in the deployment of the Studio platform at a single Customer FNI site. Wind River to coordinate with Customer-approved third parties by providing technical expertise to support Customer and application vendors during the FNI term. Examples of FNI support activities include:

- Assistance with the planning and deployment of Studio at field location
- Workload integration and verification of the application with Studio
- E2E test and verification assistance

FNI Site Environment

Central Office	Central Region	DU Site (Far Edge)
Conductor Node	System Controller/ CaaS Management	Limit to Twenty (20) Physical Sites
Limit One (1) Virtual Machine	Limit One (1)	

* Limit up to 36 servers total
* Each site limited to four (4) servers
* All servers with same configuration
* HW and RAN are pre-validated

3 Training for Installation and Deployment

Wind River to provide to Customer:

- Training for the Customer engineering team, in conjunction with and not as a replacement for standard training provided by Wind River
- Involvement during all lab activities
- Training that includes creation of MoP and work on FNI environment by Customer resources

4 Comprehensive Test Support

Wind River to assist Customer in the testing of the Studio platform at an FNI site. Wind River to provide technical expertise to support Customer in the testing of the Studio platform. Examples of testing activities include:

- Participate and assist in comprehensive testing
- Review test items, including the following:
  - Check of the stability of virtualization infrastructure
  - Support during application deployment

5 Program Management

Wind River® to assign a program manager who will oversee and coordinate all Wind River activities throughout the project lifecycle. Examples of tasks to be performed are:

- Participate in regular meetings
- Support Q&A related to virtualization infrastructure
- Serve as single point of contact for program progress and escalations
- Oversee operational interactions with the various Wind River teams (such as Engineering, Support, Professional Services, etc.)
- Coordinate activities with counterparts at Customer
- Facilitate conference calls, status updates, and reviews
- Coordinate Wind River interaction/follow-up with approved third parties within the Wind River Studio ecosystem
- Monitor technical case request progress
- Manage issue tracking, priority escalation, and overall issue resolution management

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